

Late Arrival Policy

At The Batson Clinic, we are committed to providing every patient with the attentive, high-quality care they deserve. Out of respect for our patients, our providers, and your own time, we ask that all patients arrive **on time or early** for their scheduled appointments.

Late Arrivals

Patients who arrive 30 minutes or more past their scheduled appointment time will be considered late and may be required to reschedule. Late arrivals directly impact the care and scheduling of other patients, as well as our providers' ability to deliver thorough, unrushed treatment.

Why Your Punctuality Matters

Arriving on time ensures:

- You receive the full time and attention your appointment requires
- Other patients are not delayed or inconvenienced
- Our providers can deliver the quality care you deserve
- Your health needs are fully and properly addressed

Rescheduling & Late Cancellation

If you arrive 30 minutes or more after your scheduled appointment time, your appointment may be rescheduled or cancelled. Please be aware that late arrivals resulting in a rescheduled or cancelled appointment will be treated in accordance with our **Practice Financial Policy** and may count as a late cancellation or no-show offense, which can result in any applicable fees.

If You Are Running Late

We understand that unexpected circumstances arise. If you know you will be late, please contact our office as soon as possible so we can do our best to accommodate you or assist you in rescheduling at the earliest available time.

Thank you for helping us maintain a respectful, efficient environment for all of our patients.

We look forward to serving you.